



Fatima Dadashova

Customer service staff

About me

I am a dedicated and responsible university student with a strong interest in customer service and communication. Through my recent work experience, I have learned how to interact with clients in a professional and respectful way. I am reliable, quick to learn, and always ready to take on new tasks. My goal is to continue developing my skills and grow within a professional environment.

WORK EXPERIENCE

June 2025 - July 2025

Hostess

Terrace 145 (145 group), Baku

- Greeted guests warmly and guided them to their tables
- Handled table reservations and walk-in seating
- Created a friendly and welcoming atmosphere
- Coordinated with waiters to ensure smooth service

May 2024 - January 2025

Sales assistant

Puma Sportswear store, Baku

- Assisted customers in finding the right products
- Organized and restocked shelves and displays
- Gave basic product information and answered questions
- Maintained a clean and tidy sales area

Personal Information

Date of birth: 05.09.2006

Phone number: +994 55-265-46-14

Email: fatya052006@gmail.com

Location: Baku, Azerbaijan

Education

Completed 11 years of school education

Baku Slavic University

Student (current)

Skills

- Communication
- Teamwork
- Time management
- Customer focus
- Responsibility
- Fast learner

Language

Azerbaijani - native

Russian - native

English - basic